

EX PARTE OR LATE FILED

98 170

From: Michael Farnan
To: Mike Powell
Date: Fri, Apr 4, 2003 7:48 PM
Subject: FCC should do more re: wireless

Michael Farnan
7551 Norton Ave #5
Los Angeles, CA 90046-5522

APR 15 2003

APR 15 2003

April 4, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell.

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration

Sincerely,

10 of 20030404
10141003

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Michael Farnan

EX PARTE OR LATE FILED

98-170

From: Frank Chin
To: Mike Powell
Date: Fri. Apr 4, 2003 11:15 PM
Subject: FCC should do more re: wireless

Frank Chin
1009 Encino Av
Arcadia. CA 91006

April 4, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration

Sincerely,

No. of Copies 0
List A B C D E

Frank chin

EX PARTE OR LATE FILED

98-170

From: Michael Glenn
To: Mike Powell
Date: Sat, Apr 5, 2003 2:37 PM
Subject: FCC should do more re: wireless

Michael Glenn
1001 G str. NW
Washington, DC 20001

April 5, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-AZ04
Washington. DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration

Sincerely

Michael Glenn

EX PARTE OR LATE FILED

From: Mark seclist
To: Mike Powell
Date: Sat, Apr 5, 2003 6:12 PM
Subject: FCC should do more re: wireless

98-170

Mark seclist
707 2nd ave
sibley, IA 51249

APR 5 2003

April 5, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. **Left** on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

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List A B C D E

Mark

From: Winifred A Hennessy
To: Mike Powell
Date: Wed, Apr 9.2003 12:13 PM
Subject: FCC should do more re: wireless

EX PARTE OR LATE FILED

Winifred A Hennessy
7235 Maryland Av
Hudson, FL 34667

RECEIVED**APR 15 2003**

Federal Communications Commission
Office of the Secretary

April 9, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

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Winnie Hennessy

From: Elysse M Chay
To: Mike Powell
Date: Wed, Apr 9, 2003 10:17 AM
Subject: FCC should do more re: wireless

EX PARTE OR LATE FILED

98-170

Elysse M Chay
 1855 N Cambridge Ave #102
 Milwaukee, WI 53202-1733

RECEIVED
 APR 15 2003

April 9, 2003

Federal Communications Commission Chair Michael K. Powell
 445 12th St SW
 Rm 8-A204
 Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

cc: [illegible]
 [illegible]
 [illegible]

Elysse M Chay

From: JANICE LIBBY
To: Mike Powell
Date: Wed, Apr 9, 2003 7:58 AM
Subject: FCC should do more re: wireless

EX PARTE OR LADY FULT

98-170

JANICE LIBBY
5 BURNHAM RD
SCARBOROUGH, ME 04074

April 9, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

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janice libby

From: Leigh Hammer
To: Mike Powell
Date: Tue. Apr 8, 2003 10:02 PM
Subject: FCC should do more re: wireless

EX PARTE OF HATHAWAY

Leigh Hammer
7308 Maryland Ave.
Hudson, FL 34667

April 8, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell.

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Thank you for your consideration

Sincerely

98-170

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APR 15 2003

Federal Communications Commission
Office of the Secretary

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List A B C D E

Leigh Hammer

From: Steven Sachs
To: Mike Powell
Date: Tue. Apr 8, 2003 4:52 PM
Subject: FCC should do more re: wireless

EX PARTE OR LATE FILE

Steven Sachs
6020 Ventura Cyn. Ave.
Valley Glen, CA 91401

98-170

April 8, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely

12/1/03 esr:rd
J01A 91, D 3

Dr. Steven Mark Sachs

EX PARTE OR LATE FILE

From: JD Cullum
To: Mike Powell
Date: Mon. Apr 7. 2003 11:23 PM
Subject: FCC should do more re: wireless

JD Cullum
3640 BARHAM BLVD
LOS ANGELES, CA 90068-1484

April 7, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration

Sincerely,

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List A B C D E

98-170

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JD Cullum

EX PARTE OR LATE FILED

From: Liz West-Lewis
To: Mike Powell
Date: Mon, Apr 7, 2003 11:35 AM
Subject: FCC should do more re: wireless

98-170

Liz West-Lewis
21042 Nanticoke Road
Nanticoke, MD 21840

April 7, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Sincerely,

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Liz West-Lewis